

Upgrading from v6/v7 to v8 (Windows)

This article covers the upgrade process from Syncplify Server version 6/7 to version 8 on Windows systems. The accompanying video demonstrates each step of this straightforward procedure.

The procedure below only applies to **stand-alone** server upgrades, if you're running a **Syncplify Server! v6/v7 HA cluster**, please, [check out this article instead](#).

Prerequisites

Before beginning the upgrade:

- Ensure you have a functional Syncplify Server v6/v7 installation
- Verify your license is covered by an active maintenance plan
- [Download](#) the Syncplify Server v8 installer
- Close any applications that might be accessing the server

Upgrade Process

The upgrade from v6/v7 to v8 is designed to be seamless and automatic:

1. **Run the installer** - Double-click the v7 installer executable
2. **Grant privileges** - Accept the Windows User Account Control (UAC) prompt
3. **Accept license** - Review and accept the software license agreement
4. **Wait for completion** - The installer handles all migration tasks automatically

Post-Upgrade Verification

After installation completes:

- Refresh your browser (F5) to load the new interface
- Verify your virtual sites are functioning correctly
- Confirm your license information transferred properly
- Log into each virtual site's Admin UI and carefully double check every setting

Important Notes

- All existing configurations, virtual sites, and license information are preserved during the upgrade
- No manual migration steps are required
- The upgrade process typically completes within a few minutes
- Your server will be briefly unavailable during the installation

Need Help?

Watch the demonstration video below for a visual walkthrough of this process, or contact support if you encounter any issues during your upgrade at support@syncplify.com.

<https://www.youtube.com/embed/clvtEMqChCY>

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