

Updating/upgrading Syncplify Server!: GENERAL RULES

The process to update or upgrade your Syncplify Server! falls into one of the following scenarios. Please read the one that applies to your current situation.

Updating within the same major version (ex: from **v8.x.y** to **v8.w.z**)

If the major version remains the same, updating your software to the most recent release is very straightforward: simply [download the installer from our official website](#), and run it.

Your virtual sites, users, VFSs, and configuration will be kept and upgraded automatically as well, so this is truly an automatic and hassle-free procedure.

Upgrading from V6/V7 to V8 (non HA)

Whether you are upgrading from V6 or V7, the procedure is identical. The same steps described in the linked article apply regardless of which version you are currently running.

Since V6, Syncplify Server! has been built on the same architectural foundation, making the upgrade process identical across all versions from V6 onwards. Simply download the V8 installer and run it. Your configuration, virtual sites, users, and VFSs are preserved automatically. For step-by-step instructions, read the other, more detailed, update/upgrade related articles in this knowledge base.

Upgrading from V6/V7 to V8 (for HA deployments)

Since high-availability (HA) has been completely redesigned and reimplemented from scratch in v8, upgrading high-availability (HA) deployments from **v6/v7 to v8** requires a more careful planning, and a specific procedure. In short, you will have to:

- Detach and decommission all HA nodes except your first node from your current v6/v7 HA cluster - this will **turn your v6/v7 first node into a standalone server (non HA)**
- Upgrade the now-standalone node to v8 following the usual procedure
- Then uninstall v6/v6 from your other nodes (2 through N) and install v8 fresh on those nodes adding it to the now-v8 first node to **recreate your HA cluster anew**

Be advised that any update **requires an active maintenance/support plan**, the installer will warn you if your maintenance/support plan is expired to give you a chance to renew it.

Upgrading from an older version (v4/v5 to v8)

You can perform an upgrade from an older v4/v5 version of our software. Versions 1 through 3 are too old and cannot be upgraded to v8 (read below in the third section of this article).

These upgrades from v4/v5 are relatively easy, but they do require you to perform a few manual steps, to make sure we describe the entire process and all of its implications in enough detail, with precision and thoroughness, we have written a dedicated [knowledge base article on this specific topic](#).

Please note that you'll need a v8 license, **your old v4/v5 license won't work**, but if you have an active maintenance/support plan you can request a v8 license FOR FREE.

Upgrading from v1/v2/v3

Upgrading from any version older than v4 is not possible. Versions 1 through 3 were based on a totally different (and now discontinued) technology, so their configuration is not exportable and therefore it cannot be imported into v8.

So, if you're running any version of our software between v1 and v3, your only option is to deploy a brand new and fresh v8, and configure it anew (from scratch). Sorry about that, we had no other option.

Revision #11

Created 28 January 2024 16:34:22 by DevTeam

Updated 14 June 2026 17:53:57 by DevTeam