

How to change a SuperAdmin password

As of version 6.0, Syncplify Server! supports multiple *SuperAdmin* accounts, and there are three ways to change or reset a SuperAdmin account's password.

Method #1: change your own password

The preferred way to reset or change a SuperAdmin account's password is to log in as such SuperAdmin, edit your own profile, and change your own password.

Method #2: change another SuperAdmin's password

Log in with one SuperAdmin account, go to the `SuperAdmins` section of the UI, select the SuperAdmin account whose password you want to change, and edit that account. Set the new password and save it.

Method #3: via command-line interface (CLI)

What if you only have one SuperAdmin account and you forgot its password? We still got you covered. You can open a terminal shell (cmd.exe, PowerShell, bash, zsh, ...), then change directory to the folder where the Syncplify Server! executables are located (`C:\Program Files\Syncplify Server!` on Windows, or `/opt/Syncplify/Server/bin` on Linux) and type in the following command.

On Windows:

```
.\ss-webrest.exe sapassreset -s your_superadmin_account -p your_new_password
```

On Linux:

```
./ss-webrest sapassreset -s your_superadmin_account -p your_new_password
```

Thank you! :)

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