

What is LLTS (Limited Long-Term Support)?

When a software version is retired, it enters LLTS, or Limited Long-Term Support. This is a **transitional status designed to give existing users time to upgrade, not a reason to stay on an older version indefinitely.**

LLTS is limited in time, scope, and priority. Specifically:

- Support requests for LLTS versions are handled after those for the current version.
- No feature development occurs. Bug fixes are rare exceptions, reserved for critical issues with no viable workaround, and are never guaranteed.
- LLTS has a firm termination date. After that date, no support of any kind is provided.

The current version receives active development, priority support, and all security and quality improvements. LLTS versions do not.

If you are running a product version under LLTS, upgrading to the current version is the right move, and the sooner the better.

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